

The Quality Policy of Studio Tecnico Appiani S.r.l. it is intended as a tool for the achievement of the process of company improvement, whether aimed at customer satisfaction or that of the interested parties (Employees, suppliers, Property, ...).

This policy has three main objectives:

1. Always maintain a high level of satisfaction of all interested parties, especially of its customers;
2. Facilitate the participatory process of sharing among its employees, collaborators and suppliers;
3. Make any assessment based on objective evidence and in compliance with the rules and regulations in use.

Obtaining the certification according to the new edition of the UNI EN ISO 9001: 2015, which highlighted the efforts made by the Studio Tecnico Appiani in pursuing the continued satisfaction of all customers and stakeholders.

The Management, the employees and collaborators of Studio Tecnico Appiani S.r.l. they commit themselves every day to pursuing business objectives through the provision of high-quality services and in designing and manufacturing innovative products.

The objectives are pursued in compliance with and through the application of a Quality Management System compliant with the UNI EN ISO 9001: 2015

In carrying out its activities Studio Tecnico Appiani srl has the task of guaranteeing:

- A company organizational model capable of always ensuring adequate technical skills to be applied in the design and construction of hydrothermal processing plant for rice and cereals;
- Establish every interaction with its customers and suppliers to create value while identifying present and future needs for the company's success;
- An adequate level of procedural precision of the company functions, through the performance of continuous training activities of DGs and / or external consultants;

The system of Quality Management System of Studio Tecnico Appiani s.r.l. is based on a valuation approach of risk which allows the organization to determine the factors that could cause deviations of processes compared to ISO 9001: 2015, and implement preventive controls to minimize the negative effects and seize the best opportunities offered by the market anticipating trends.

The management undertakes to ensure that this Policy is understood, shared, implemented by all company functions, collaborators and where necessary, also by the interested parties.

The satisfaction of the interested parties is satisfied by the achievement of the objectives defined in the management review and constitutes the lifeblood for the business operations.

This document has been widespread at all levels of the organization through exposure within the premises, in order to ensure that it is understood by all employees, collaborators and all third parties interested in various ways in company activities.

Based on the general principles indicated below, all the measurable objectives have been defined that are monitored during the management review, in order to continuously improve the effectiveness of the System.

GENERAL PRINCIPLES

1. Pay the utmost attention to identifying and satisfying the needs of its people, especially employees and collaborators;
2. To continuously improve the quality of the management of the company and of the products / services offered with the consequent generation of positive results both of an economic nature and in terms of excellence and reputation towards the outside - with full customer satisfaction;
3. Guarantee the professional availability always adequate to the needs of the interested parties and in any case of the reference market;
4. To continuously improve the image of the Company;
5. To guarantee a constant action of valorization, motivation and professional growth of the people;
6. To respect the requirements of the Quality Management System and ensure its continuous and effective application;
7. To continuously review the Quality Policy to ensure that its personnel fully understand its contents and undertake to implement them, and interested parties are always informed of the evolution of the company's reference context.

The management